

MyCRC FAQ

Welcome to mycrc.gatech.edu, the Campus Recreation Center at Georgia Tech's convenient and secure online member portal. We currently offer registration for many of our programs and services, and will be adding memberships in the near future. See below for common questions you may receive:

General

1. What is mycrc.gatech.edu?
 - a. Mycrc.gatech.edu is the Campus Recreation Center's new website for membership, course registration and more. Beat the rush at the CRC, and sign up online!
2. Is it safe and secure?
 - a. Yes! Please review our privacy statement and terms of use on mycrc.gatech.edu.
3. What can I do?
 - a. Right now, you can review your member profile and register for courses such as the Group Fitness semester pass, instructional programs, swim lessons and more. In the near future, we'll be adding memberships, and other features.

Logging In

1. How do I login?
 - a. Click the "Sign In" button on the top right corner of mycrc.gatech.edu. You will be directed to the GT Login Service page. Enter your credentials here and you will be directed back to mycrc.gatech.edu to register.
2. I am logging in correctly and I get an error on mycrc.gatech.edu?
 - a. If you're not a GT student, faculty or staff member, we need to activate your username for use on mycrc.gatech.edu. Please call us at 404-385-7529 or email membership@crc.gatech.edu. We will need your GT username to activate your username for mycrc.gatech.edu. We will not ask for your password.
3. I can't remember my GT username or password?
 - a. Visit passport.gatech.edu to recover your username and/or password.

Membership

1. Can I purchase or renew my CRC membership online?
 - a. Not yet, but it's coming soon!

Registration

1. What can I register for?

- a. You can register for any of the courses or semester passes listed!
2. Do I need to sign a waiver?
 - a. Yes, you will need to accept the waiver to continue.
3. Why do you need an emergency contact?
 - a. While we do not anticipate emergencies, we are prepared for them. The emergency contact is who we should contact in case of an emergency for you.

Payment

1. What types of payment are accepted?
 - a. We accept VISA, MasterCard and DISCOVER.

Facilities

1. Can I view the calendar for CRC facilities?
 - a. Yes! You can see a schedule for many of our rooms & facilities that we reserve.
2. Can I request a reservation through mycrc.gatech.edu?
 - a. Not at this time. Please visit <http://crc.gatech.edu/content/545/crc-reservations> to continue making reservations.

Account

1. How can I review my account details, such as membership expiration dates, course registrations, lockers and outstanding equipment?
 - a. Click on your username in the top right corner of mycrc.gatech.edu.
2. My contact information is not correct?
 - a. Please contact us at 404-385-7529 to update information and provide an additional email, phone number or address for the CRC.
 - b. It's important that we have updated information to send you receipts, confirmations and course changes.